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### **Virtual Consultation Policy**

EPIC Solutions are happy to consider requests for telephone consultations or consultations using recognised platforms for virtual assessment.

These consultations will be charged the same rate as face to face appointments.

Only work telephone numbers or secure virtual platforms will be shared with clients.

Where the EPIC Director or associate or employee feels the quality of assessment or therapeutic input will be compromised they have the right to refuse.

### **Recording of Consultation Policy**

EPIC solutions are happy to allow recording of consultations provided a written statement is made by the client to confirm that the recording will only be used in relation to their own/their child's assessment, treatment and support. The statement must confirm that the recording will not be shared with any other persons or used for any other purpose.

The cost and practicalities of making a recording must be covered by the client.

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Karen Street	October 2020	March 2023	March 2026